

# Counter Fraud & Investigation



See it. Report it. Stop it.

## Counter Fraud Work Plan 2021/22



## Our Fraud Control Strategy

CF&I uses a Control Strategy to focus its work in the right areas for Thurrock. That approach ensures that we are able to identify at the earliest stage intelligence relating to the key priorities below, particularly those affecting the most vulnerable of society.

### Who are We?

A specialist function to protect public finance from fraud and serious crime, using our legal framework as a local authority service

### What is Our Purpose?

- 1 Protect the public purse from crime
- 2 Support the wider-public sector with shared, advanced capabilities

### What are Our Priorities?

Crimes affecting a vulnerable adult or child

Insider threats in local government

Organised crime targeting local government

Improving local government's resilience to cyber crime

### How do we Succeed?

Always acting Ethically in everything that we do, working to our values, attitudes and principles

Consider opportunities to work collaboratively with others for the benefit of our purpose, sharing our knowledge, experience and expertise

Apply the 4 'P' Strategy to Prevent, Protect and Prepare local government for economic crime, pursuing offenders where necessary

Ensure our teams are fully equipped to respond to the threats faced from economic crime

## Proactive Work Plan 2020/21

Risk Area	Activity	When	Current Status	Responsible Officer	Date Complete
Council-wide	<p><b>Training of high risk areas in counter fraud measures</b></p> <p>Ensure understanding of the threats posed to those areas. To be tailored to the areas and ongoing support offered via a Single Point of Contact with CFI</p>	06/21 To 05/22	This is being completed with CFI Staff delivering training to various departments including Housing.	Phil Butt  (Officers delivering - Robert Kleinberg and Daniela Croci)	
Council-wide	<p><b>Review all relevant policies concerning fraud aspects</b></p> <p>Ensuring that all hold the most up to date legislative information as well as ensuring best practice is always adhered to.</p>	01/22	No Changes are required at this time. This will be an ongoing review, where changes will be brought to the attention of senior staff and councillors.	Michael Dineen	
Revenues & Treasury	<p><b>COVID-19 Business Grants Counter Fraud Programme</b></p> <p>The council has awarded £19m of government grants to businesses during the COVID-19 pandemic. The team will be using the Counter Fraud tools provided by the Cabinet Office and commercial sector to assure the payment already made and prevent future frauds.</p> <p><i>(Continued from 2020/21 due to ongoing grants)</i></p>	06/21 To 05/22	CFI continues to assist where required and have access to the SPOTLIGHT and NFI datasets where CFI assist the Revenues Department with regards to grants that are administered.	David Nash	
Council-wide	<p><b>Renewed Education &amp; Marketing Campaign for Countering Fraud, Housing Fraud, Insider Threats and Corruption</b></p>	12/21	This is in its final stages of design and will be taken to Senior Management and then committee before being displayed online and 'in house' at the civic offices.	Nicholas Coker	
Council-wide	<p><b>Targeting POCA and Civil Legislation to maximise effect on criminal behaviour</b></p> <p>Ensure that CFI utilise the appropriate legislation to maximise the effects on criminals and ensure that our</p>	06/21 To 05/22	This is a continued piece of work and we have had POCA cases raised by the CFT and they will continue to do so.	Roger Noakes	

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	vision of protecting the public purse is adhered to by promoting this work.				