

**Appendix B – Taxi Licensing Policy Consultation Responses**

No.	Contributor	Comment	Section	Date
1	Anonymous	<p>I feel once again Thurrock licensing are behind with the times.            There is no reason at all for a driver to need to take a Thurrock council test.            With Sat Navs and PDAs in most vehicles now, a local knowledge is a thing of the past.            Transport for London have proved this with UBER and other companies using the said equipment.            With UBER now becoming a big competitor in Thurrock more and more drivers are moving to UBER and other online companies. By keeping the test within 5 years Thurrock will not have many vehicles and drivers to license.            And no doubt this will reflect by Thurrock council putting the fees up to warrant what they pay licensing officers and managers which will also drive companies away from Thurrock licensing and move to UBER and other online companies.            So come on Thurrock lead the way instead of following other boroughs.</p>	5. Driver licenses	Sep 04/21
2	Anonymous	<p>I didn't recall seeing anything about reporting accidents within a certain time scale to the licensing department</p> <p>I don't think it's justified that all drivers seem to be found "guilty till proven innocent " in our eyes when an unnamed complaint is made, even a named complaint, information about the complainant is withheld and "warnings" are given to drivers even before they are asked for their version of events, I have experienced this as a Manager and as a driver! This is my opinion and not those of anyone else. At the same time I respect how difficult, sensitive and dangerous this complaints can be! I also would like to request an improvement in time scales for cases to be heard when drivers have been suspended waiting for their case to be heard</p> <p>I think it's unfair that licenses are possibly not going to be issued if you have 7 points on your license when the national maximum is 12 before prosecution? We are short of drivers and maybe some slight leaniancy could be mad?</p>	<p>3. Failure to disclose information.</p> <p>4. Complaints against license holders,</p> <p>7. Vehicle licenses</p>	Aug 10/21