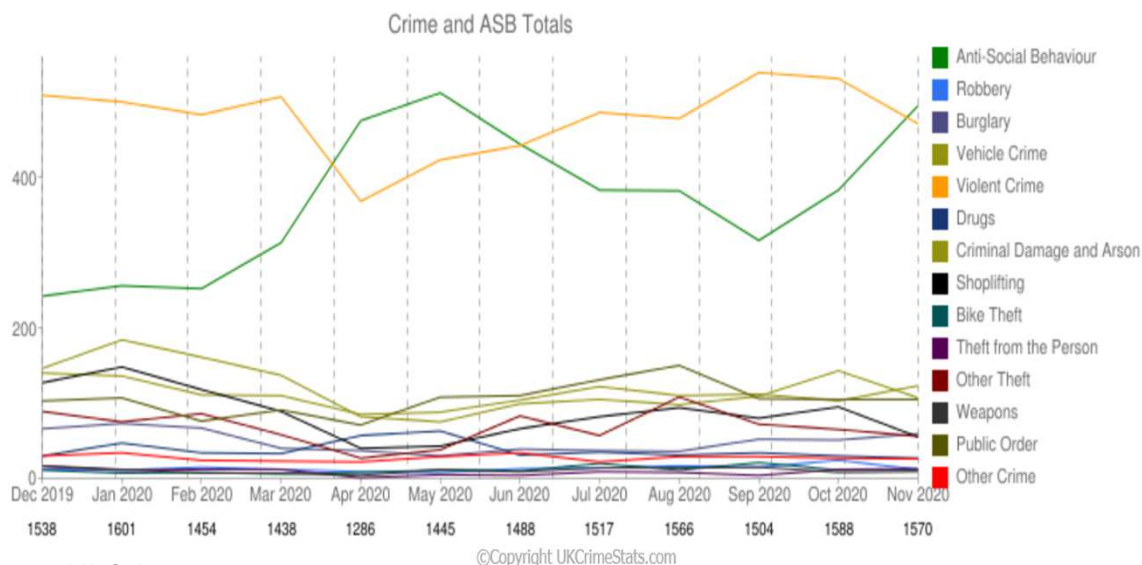


PFCC 

**POLICE, FIRE AND CRIME
COMMISSIONER FOR ESSEX**



Crime Trends Thurrock



All Crime

Recorded crime and anti-social behaviour have been significantly impacted by Covid 19 (approx. March – to date). The effects on policing demand and the types of incidents and crimes reported to Essex Police as a result of Coronavirus are complex and not uniform across all fields.

12 Months to November 2020

District	ALL CRIME	
	Offences	Per 1000 Pop.
Basildon	18787	100.4
Braintree	10675	70.0
Brentwood	5873	76.3
Castle Point	5875	65.0
Chelmsford	15277	85.6
Colchester	17535	90.1
Epping Forest	10753	81.7
Harlow	10092	115.9
Maldon	3668	56.5
Rochford	4197	48.0
Southend-on-Sea	18974	103.6
Stansted	312	
Tendring	13609	92.9
Thurrock	16118	92.5
Uttlesford	4838	53.0

During the above reporting period, all reported crime decreased in Thurrock by 13.1% (2434 less offences). Whilst the two national Coronavirus lockdowns and local social restriction measures will have had a reducing effect on the level of crime reported to police it is of note that the decrease in reported crime in Thurrock is approximately twice the Essex police force average reduction which was 7.1% during the same period.

Local, Visible, Accessible Policing in Thurrock

The Thurrock District is covered by the West Public Protection teams. Within West Public Protection there are several specialist teams based in Grays and Harlow.

CAIT (Child Abuse Investigation Team), ASAIT (Adult Sexual Assault Investigation Team) and MOSOVO (Management of Sex Offenders & Violent Offenders). The teams are made up of Detectives and Investigating Support Officers.

Operation Raptor Team – Gang Unit. This team covers Thurrock and Brentwood districts;

Grays Police Station front desk & custody suite

5 Local Policing Teams operate 24/7 X

1 Inspector
2 Sgts
19 PCs

1 Community Policing Team X

1 Inspector
2 Sgts
15 PCs
2 CSEOs
1 Hatecrime Officer

22 Specials provide support to both the CPT and LPT

The Business Crime Unit in Thurrock
Working with Thurrock CSP to identify opportunities to reinvigorate the business partnerships within each of the town centres within the district.

Created Operation Cascade targeting fuel theft. Deploying crime prevention initiatives and technological solutions to these specific sites to tackle fuel theft.

Operational Policing Command in Thurrock 2019/20

- **Excess of 300 hours of patrols**
- **Arrested 150 individuals**
- **Conducted 150 stop & searches**
- **Attended 4000 reported incidents**

Violence and Vulnerability – Thurrock Partnership Working



Cross border work

- Victims of Violence Private Housing Pilot Project, developing a targeted supportive approach, community based. This project aims to focus on intervention work with families affected by gang/gang violence living in Thurrock hosted by another local authority or registered housing association. (£15,000 from V&V funds).

Targeted locations work – 11 areas across the county, 3 of these in Thurrock

- Detached youth workers funded in three areas of Thurrock, (Red Balloon).
- Work in progress with Dotcom to provide support to community groups as part of the approach to localities.
- Dotcom programme in identified areas in school setting (originally working towards a start date in early January 2021 – now need to review).
- Evaluation in place for the combined approach in these localities.

Grants awarded to local small organisations within Thurrock

- Proximity Church £18,000
- St Stephen's Community Trust £7,000
- Seabrooke Rise Community Association £7,000

Better Understanding

- Work to develop our knowledge and evidence around localities and violence across SET. Conscious of and do not want to duplicate analysis already produced, including excellent work of Thurrock APHR on Youth Violence.
- Work to start on analysis across SET, with Essex Police data and 3 x YOS data. To summarise, to help our understanding of the relationship between the profile of communities, and violence across SET. Thurrock YOS supportive of this work and keen to take part.
- Listening exercises, building on work from 2019/20 (including with Thurrock Youth Cabinet), and linking up with work already happening for example via CSPs.
- Led on grant rounds, with input from partners and CSPs (including Thurrock CSP manager).

Tackling gangs and serious violence

OPERATION SCEPTRE

2635

Stop and
Search

2250

Intelligence
submissions

2914

Foot patrol
hours

585

ANPR stops

979

Arrests

Examples of Initiatives

- Operation WILDCAT (part of Operation SCEPTRE) and Operation GAMBLER (a cross border operation with the Metropolitan Police Service (MPS) tackling violent crime and vehicle crime) take place regularly focussing on the borders with MPS and targeting prolific offenders and those known and wanted for weapons, drugs and theft of motor vehicle offences. To date, over 200 offenders have been arrested across 19 operations.
- Operation MARSHALL targets the small proportion of people who commit the majority of crime in the area. It is designed to focus activity on repeat offenders. Similar work is being trialled to do the same for repeat high risk/violent DA offenders (Operation Shield II).
- A cross border meeting at command level has taken place with MPS equivalents to ensure intelligence is shared in the most efficient way. MPS colleagues can join local tasking meetings enabling joint focus on those that are causing most harm in the community.

Funding received (2020/2021)

£1,152,435

Funding

Home Office VRU	£1,160,000
Essex County Council	£500,000
Home Office EITY	£380,000
PFCC	£200,000

Breaking the cycle of domestic abuse

The PFCC co-commissions domestic abuse services with Essex County Council, Southend Council and Thurrock Council. The whole contracted service includes Independent Domestic Abuse Violence Advisor (IDVA), Refuge and community support. The service is provided by a partnership of providers Safe Steps, Changing Pathways and The Next Chapter

Thurrock Initiatives

- Operation SHIELD II is a trial operation tackling repeat high risk/violent DA offenders through enhanced local police activity.
- Post a successful pilot, Operation ENVISION is now being run to understand why Victims of DA who were not supportive of police action and then use any learning to improve process.



Estimated Socio-Economic Cost of Domestic Abuse
Across Southend, Essex & Thurrock, 2016-2017



Ports Watch

The 'Ports as a Community' project looks to increase intelligence sharing between law enforcement agencies to strengthen our borders and support victims of organised immigration crime. This growing intelligence picture will lead to better sharing/joint operations between port enforcement partners.

The Ports Watch team consists of a Sergeant, civilian staff supervisor, a police officer and civilian staff member

The project has significantly increased visibility of policing across international ports, increasing interactions with port communities, the local community and key border partners. It also provides accessible policing for victims of human trafficking and aims to create richer intelligence for the targeting of organised immigration criminals across county borders.

Achievements to date

- Ports Watch have delivered health and safety training along with some driver training to staff. This allows them access to an unsupervised patrol around our ports. This enables the Ports to have more eyes on the ground and at sea!
- The Ports team have also spent days with Border Force learning their role and assisted with the search of containers / trailers / refrigerated lorries and commodities. The team are based at Grays Police Station
- There have been a number of joint enforcement days of action within the Thurrock ports with Immigration enforcement leading and all other partners inclusive of the Ports Watch team and Essex police supporting. These days of action have targeted the facilitators and organised criminals who exploit vulnerable individuals and traffic them into the UK

Improvements to 101

Emergency (999) and non-emergency (101) public call handling remain a priority focus within the FCR and the Resolution Centre with significant improvements seen year on year, with average call answer times this year currently recorded as:

- Switchboard - 8 seconds
- FCR (999) – 7 seconds
- FCR (101) - 3 minutes 18 seconds
- Resolution Centre (101) - 3 minutes, 32 seconds

- Live Chat is an online facility used to allow the public to speak with Essex Police real time, without picking up the phone.
- Instead, the public can enter a message into a chat box via the Essex Police website and wait for the contact-handler to reply.
- Live Chat operates in a similar way to the 101 phone lines and is serviced every day between 0700 and 2300hrs.
- Many Live Chats will require advice but, where appropriate, the public will be directed to ring 999 if it's an emergency or provided with a link to report a crime online, as they can do already.

Improvements to 101 and inclusion of chat facility

	YTD Dec 2020	YTD Last Year*
FCR Call Handling (999)		
Abandoned Rates	1.6%	1.8%
Average Answered Wait Time	00:00:07	00:00:10
FCR Non Emergency (101)		
Abandoned Rates	19.9%	22.7%
Average Answered Wait Time	00:02:55	00:03:51
Resolution Centre Call Handling - Public Calls		
Abandoned Rates (All)	6.2%	22.7%
Average Answered Wait Time	00:03:19	00:14:28

Next Steps

Tackling gangs and drug-driven violence

We welcome the continuation of your support for the VVU programme into 2021/22.

Domestic abuse

Joint proposals to support victims and children in safe accommodation

Get ahead of DA Bill and new top tier responsibility

Joint funding of perpetrator behavioural change programmes

Dedicated comms support

Prevention activities

Closer collaboration around Community Safety Partnerships to provide better and more targeted problem-solving interventions, around hotspots, persistent offenders and vulnerable individuals.