

## Consultation 1 Results – September to October 2018

### Qualifying Criteria

**Should Thurrock Council amend its local connection criteria?**

Answer	% Total	% Answer	Count
Yes	30.73%	31.16%	177
No	67.88%	68.84%	391
No response	1.39%	-	8
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council change the number of years required for a local connection (currently five years)?**

Answer	% Total	% Answer	Count
Increase number of years	8.16%	26.86%	47
Keep the same	9.03%	29.71%	52
Decrease number of years	13.19%	43.43%	76
No response	69.62%	-	401
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council continue to award a local connection if an applicant's only qualifying criteria is family which has lived in Thurrock for the past five years?**

Answer	% Total	% Answer	Count
Yes	17.19%	56.90%	99
No	13.02%	43.10%	75
No response	69.79%	-	402
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the family connection be changed, only granting access to those outside the borough with immediate family (parents, siblings and children) living in Thurrock?**

Answer	% Total	% Answer	Count
Yes	18.40%	60.92%	106
No	11.81%	39.08%	68
No response	69.79%	-	402
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council continue to award a local connection where an applicant's only qualifying criteria is five years of continuous employment in the borough?**

Answer	% Total	% Answer	Count
Yes	12.50%	40.68%	72
No	18.23%	59.32%	105
No response	69.27%	-	399
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council remove applicants from the Housing Register if they fail to place any bids in a set timeframe?**

Answer	% Total	% Answer	Count
Yes	49.65%	49.91%	286
No	49.83%	50.09%	287
No response	0.52%	-	3
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**What should the set timeframe be before an applicant is removed from the list?**

Answer	% Total	% Answer	Count
12 months	40.63%	82.11%	234
18 months	5.90%	11.93%	34
24 months	2.95%	5.96%	17
No response	50.52%	-	291
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council only allow those in housing need to join the Housing Register and remove Band 5 from its Allocations Policy?**

Answer	% Total	% Answer	Count
Yes	30.03%	30.46%	173
No	68.58%	69.54%	395
No response	1.39%	-	8
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council change the way it operates its Transfer List?**

Answer	% Total	% Answer	Count
No, it should remain in current form	28.47%	28.77%	164
Yes, more properties should be available	25.52%	25.78%	147
Yes, less properties should be available	31.77%	32.10%	183
Yes, there should not be a Transfer List	12.67%	12.80%	73
No response	1.04%	-	6
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**What percentage of properties should be made available exclusively for the Transfer List?**

Answer	% Total	% Answer	Count
5%	5.73%	10.00%	33
10%	13.37%	23.33%	77
15%	7.64%	13.33%	44
20%	5.03%	8.79%	29
30%	6.94%	12.12%	40
35%	18.58%	32.42%	107
No response	42.71%	-	246
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should there be an amendment to the local connection rules for newly-qualified and junior frontline key workers who are moving to the borough to take up a new job in Thurrock or at Basildon and Thurrock University Hospital?**

Answer	% Total	% Answer	Count
Yes	52.60%	53.06%	303
No	46.53%	46.94%	268
No response	0.87%	-	5
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should key workers also be awarded a priority banding for bidding on available properties?**

Answer	% Total	% Answer	Count
Yes	26.04%	51.72%	150
No	24.31%	48.28%	140
No response	49.65%	-	286
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

### Priority Bands

**Should there be greater recognition of 'cumulative need' across other priority bands, for example awarding a Band 1 priority where an applicant has two Band 2 priority needs?**

Answer	% Total	% Answer	Count
Yes	64.76%	66.61%	373
No	32.47%	33.39%	187
No response	2.78%	-	16
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should applicants threatened with homelessness that remain in their own accommodation be awarded a higher priority than applicants who are placed into temporary accommodation?**

Answer	% Total	% Answer	Count
Yes	43.23%	44.23%	249
No	54.51%	55.77%	314
No response	2.26%	-	13
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council continue to award a priority for those who work/make a community contribution?**

Answer	% Total	% Answer	Count
Yes	75.69%	77.17%	436
No	22.40%	22.83%	129
No response	1.91%	-	11
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council change the percentage of properties reserved for those with a working household/community contribution priority?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Yes, increase the percentage	53.30%	71.06%	307
No, keep it the same	18.40%	24.54%	106
Yes, reduce the percentage	3.30%	4.40%	19
No response	25.00%	-	144
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council also recognise people who make a community contribution in ways other than employment or formal volunteering?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Yes	30.21%	40.47%	174
No	44.44%	59.53%	256
No response	25.35%	-	146
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council reduce the number of unreasonable property refusals available to those in Band 5 before their application is cancelled?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Yes	49.13%	50.09%	283
No	48.96%	49.91%	282
No response	1.91%	-	11
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**How many unreasonable property refusals should those in Band 5 be able to make before their application is cancelled?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
2	25.35%	51.96%	146
1	18.75%	38.43%	108
0	4.69	9.61%	27
No response	51.22%	-	295
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Should the Council implement an annual review of applications to ensure that any awarded priority banding remains appropriate?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Yes	87.85%	89.56%	506
No	10.24%	10.44%	59
No response	1.91%	-	11
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

## Allocation Criteria

Should the criteria for access to Sheltered Housing be changed?

Answer	% Total	% Answer	Count
Yes	13.19%	13.82%	76
No	82.29%	86.18%	474
No response	4.51%	-	26
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

Within the available General Needs properties, should specific property types be reserved for certain age groups - under 25s or over 50s, for example?

Answer	% Total	% Answer	Count
Yes	26.22%	27.31%	151
No	69.79%	72.69%	402
No response	3.99%	-	23
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

## About you

Which of the below best matches your reason for responding to this survey?

Answer	% Total	% Answer	Count
I live in Thurrock and I am on the Housing Register	64.93%	65.50%	374
I live in Thurrock, but I am not on the Housing Register	26.74%	26.97%	154
I am responding as part of, or on behalf of, an organisation	0.35%	0.35%	2
I am an officer for Thurrock Council	3.47%	3.50%	20
Other	3.65%	3.68%	21
No response	0.87%	-	5
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

Do you have a 'waiting list' application or a 'transfer list' application?

Answer	% Total	% Answer	Count
Waiting List	47.22%	76.62%	272
Transfer List	14.41%	23.38%	83
No response	38.37%	-	221
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

### What type of housing do you live in?

Answer	% Total	% Answer	Count
Rent from a council	25.69%	28.08%	148
Rent from a housing association	4.51%	4.93%	26
Rent from private landlord	31.94%	34.91%	184
Homeowner	9.38%	10.25%	54
Live with family and friends	15.45%	16.89%	89
Other	4.51%	4.93%	26
No response	8.51%	-	49
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

### What is your current household type?

Answer	% Total	% Answer	Count
Couple without children	10.24%	11.28%	59
Couple with children	29.86%	32.89%	172
Lone parent (sole or shared responsibility)	31.42%	34.61%	181
Single person	12.50%	13.77%	72
Prefer not to say	6.77%	7.46%	39
No response	9.20%	-	53
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

### What is your ethnic group?

Answer	% Total	% Answer	Count
White			
English/ Welsh/ Scottish/ Northern Irish/British	78.13%	79.37%	450
Irish	0.35%	0.35%	2
Gypsy or Irish Traveller	0.00%	0.00%	0
Any other White background	2.95%	3.00%	17
Mixed			
White and Black Caribbean	0.69%	0.71%	4
White and Black African	1.04%	1.06%	6
White and Asian	0.00%	0.00%	0
Any other Mixed background	0.35%	0.35%	2
Asian or Asian British			
Indian	0.52%	0.53%	3
Pakistani	0.00%	0.00%	0
Bangladeshi	0.17%	0.18%	1
Chinese	0.17%	0.18%	1
Any other Asian background	0.17%	0.18%	1
Black or Black British			
Caribbean	1.22%	1.23%	7
African	8.33%	8.47%	48
Any other Black background	1.39%	1.41%	8
Other ethnic group			
Arab	0.35%	0.35%	2
Prefer not to say	2.43%	2.47%	14
Any other ethnic group	0.17%	0.18%	1
No response	1.56%	-	9
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

### Please specify your age group

Answer	% Total	% Answer	Count
17 or under	0.00%	0.00%	0
18-24	6.94%	7.04%	40
25-44	60.59%	61.44%	349
45-59	23.09%	23.42%	133
Over 60 years	6.08%	6.16%	35
Prefer not to say	1.91%	1.94%	11
No response	1.39%	-	8
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Please specify your gender**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Female	77.08%	77.62%	444
Male	20.14%	20.28%	116
Transgender	0.35%	0.35%	2
Gender Neutral	0.00%	0.00%	0
Other	0.17%	0.17%	1
Prefer not to say	1.56%	1.57%	9
No response	0.69%	-	4
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**Do you consider yourself to be a disabled person?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Yes	11.28%	11.48%	65
No	86.98%	88.52%	501
No response	1.74%	-	10
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**If you are disabled, how would you describe your disability? (tick all that apply)**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Visual impairment	0.31%	1.59%	2
Speech impairment	0.16%	0.79%	1
Hearing impairment	1.10%	5.56%	7
Mobility (a wheelchair user)	0.63%	3.17%	4
Mobility (not a wheelchair user)	5.65%	28.57%	36
Mental health condition	2.83%	14.29%	18
Long term medical condition	6.75%	34.13%	43
Learning disability	0.47%	2.38%	3
Hidden impairment	0.94%	4.76%	6
Other	0.94%	4.76%	6
No response	80.22%	-	511
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>

**What is your employment status?**

<b>Answer</b>	<b>% Total</b>	<b>% Answer</b>	<b>Count</b>
Employed	68.23%	69.07%	393
Unemployed	16.32%	16.52%	94
Full time education	1.56%	1.58%	9
Retired	4.86%	4.92%	28
Prefer not to say	7.81%	7.91%	45
No response	1.22%	-	7
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>



## Consultation 2 Results – November to December 2018

### Qualifying Criteria

Should the Council increase the length of time required to establish a local connection from 5 years to 6 years?

Answer	% Total	% Answer	Count
Yes	43.60%	44.09%	235
No	55.29%	55.91%	298
No response	1.11%	-	6
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

Should the Council strengthen the family connection requirements by removing grandparents and grandchildren from the list of family members which can be used to obtain a local connection? This would mean that a local connection would only be awarded to those with parents (including someone who had acquired parental responsibility), siblings or children living in Thurrock.

Answer	% Total	% Answer	Count
Yes	39.15%	39.59%	311
No	59.74%	60.41 %	322
No response	1.11%	-	6
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

Should the Council remove the local connection qualifying criteria of continuous employment in the borough? This means that a local connection would not be awarded to those who work in Thurrock but do not live in the borough/have family living in the borough.

Answer	% Total	% Answer	Count
Yes	41.5%	42.34%	224
No	56.59%%	57.66%	305
No response	1.86%	-	10
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

### Financial Qualification

Should the Council amend its financial qualification thresholds as outlined?

Answer	% Total	% Answer	Count
Yes	56.77%	57.30%	306
No	42.30%	42.70%	228
No response	0.93%	-	5
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

## Banding and Lists

**Should the Council remove Band 5 from its Allocations Policy, and only allow those in housing need to join and remain on the Housing Register?**

Answer	% Total	% Answer	Count
Yes	38.22%	38.87%	206
No	60.11%	61.13%	324
No response	1.67%	-	9
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**Should the Council introduce alternative options, such as a shared ownership register, for applicants which have been placed in or would currently qualify for Band 5?**

Answer	% Total	% Answer	Count
Yes	66.98%	68.11%	361
No	31.35%	31.89%	169
No response	1.67%	-	9
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

## Key Workers

**Should the Council amend its local connection criteria to include key workers as outlined?**

Answer	% Total	% Answer	Count
Yes	54.17%	54.78%	292
No	44.71%	45.22%	241
No response	1.11	-	
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

## Working Household/Community Contribution

**Should the Council increase the percentage of properties reserved for those with a working household/community contribution priority from 15% to 20%?**

Answer	% Total	% Answer	Count
Yes	70.87%	72.35%	382
No	27.09%	27.65%	146
No response	2.04%	-	11
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

## Application, Bidding and Offers

**Should the Council implement an annual review of applications to ensure that any awarded priority banding remains appropriate?**

Answer	% Total	% Answer	Count
Yes	84.04%	90.06%	453
No	9.28%	9.94%	50
No response	6.68%	-	35
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**Should the Council be able to cancel applications on the Housing Register if applicants fail to place any bids in a 12-month period?**

Answer	% Total	% Answer	Count
Yes	69.57%	70.62%	375
No	28.94%	29.38%	156
No response	1.48%	-	8
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**Should the Council reduce the number of unreasonable property refusals available to those in Bands 4 & 5 from 3 refusals to 2?**

Answer	% Total	% Answer	Count
Yes	55.66%	56.39%	300
No	43.04%	43.61%	323
No response	1.30%	-	7
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**About you**

**Which of the below best matches your reason for responding to this survey?**

Answer	% Total	% Answer	Count
I live in Thurrock and I am on the Housing Register	64.01%	66.22%	345
I live in Thurrock, but I am not on the Housing Register	17.07%	17.66%	92
I live outside of Thurrock and I am on the Council's Housing Register	4.64%	4.80%	25
I am responding as part of, or on behalf of, an organisation	0.93%	0.96%	5
I am a Councillor/Elected Member	0.19%	0.19%	1
I am an officer for Thurrock Council	6.12%	6.33%	33
Other	3.71%	3.84%	20
No response	3.34%	-	18
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**Do you have a 'waiting list' application or a 'transfer list' application?**

Answer	% Total	% Answer	Count
Waiting List	51.95%	78.45%	280
Transfer List	14.29%	21.57%	77
No response	33.77%	-	182
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

### What type of housing do you live in?

Answer	% Total	% Answer	Count
Rent from a council	24.30%	28.60%	131
Rent from a housing association	5.94%	6.99%	32
Rent from private landlord	25.23%	29.69%	136
Homeowner	8.53%	10.04%	46
Live with family and friends	16.14%	19.00%	87
Other	4.82%	5.68	26
No response	15.03%	-	81
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

### What is your current household type?

Answer	% Total	% Answer	Count
Couple without children	9.09%	11.28%	49
Couple with children	30.24%	32.89%	163
Lone parent (sole or shared responsibility)	24.12%	34.61%	130
Single person	14.10%	13.77%	76
Prefer not to say	7.24%	7.46%	39
No response	15.21%	-	82
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

### What is your ethnic group?

Answer	% Total	% Answer	Count
White			
English/ Welsh/ Scottish/ Northern Irish/British	77.74%	78.91%	419
Irish	0.19%	0.19%	1
Gypsy or Irish Traveller	0.00%	0.00%	0
Any other White background	3.53%	3.58%	19
Mixed			
White and Black Caribbean	0.74%	0.75%	4
White and Black African	0.19%	0.19%	1
White and Asian	0.00%	0.00%	0
Any other Mixed background	0.93%	0.93%	5
Asian or Asian British			
Indian	0.93%	0.94%	5
Pakistani	0.19%	0.19%	1
Bangladeshi	0.74%	0.75%	4
Chinese	0.00%	0.00%	0
Any other Asian background	0.56%	0.56%	3
Black or Black British			
Caribbean	1.30%	1.32%	7
African	8.91%	9.04%	48
Any other Black background	0.93%	0.94%	5
Other ethnic group			
Arab	0.00%	0.00%	0
Prefer not to say	1.30%	1.32%	7
Any other ethnic group	0.37%	0.38%	2
No response	1.48%	-	9
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

### Please specify your age group

Answer	% Total	% Answer	Count
17 or under	0.19%	0.19%	1
18-24	8.91%	9.04%	48
25-44	56.22%	57.06%	303
45-59	23.56%	23.92%	127
Over 60 years	7.79%	7.91%	42
Prefer not to say	1.86%	1.88%	10
No response	1.48%	-	8
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**Please specify your gender**

Answer	% Total	% Answer	Count
Female	72.54%	73.50%	391
Male	23.93%	24.25%	129
Transgender	0.00%	0.00%	0
Gender Neutral	0.00%	0.00%	0
Other	0.19%	0.19%	1
Prefer not to say	2.04%	2.07%	11
No response	1.30%	-	4
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**Do you consider yourself to be a disabled person?**

Answer	% Total	% Answer	Count
Yes	14.10%	14.23%	76
No	84.97%	85.77%	458
No response	0.93%	-	5
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**If you are disabled, how would you describe your disability? (tick all that apply)**

Answer	% Total	% Answer	Count
Visual impairment	0.80%	3.13%	5
Speech impairment	0.16%	0.63%	1
Hearing impairment	1.12%	4.38%	7
Mobility (a wheelchair user)	1.28%	5.00%	8
Mobility (not a wheelchair user)	6.25%	24.38%	39
Mental health condition	5.13%	20.00%	32
Long term medical condition	7.37%	28.75%	46
Learning disability	1.60%	6.25%	10
Hidden impairment	1.60%	6.25%	10
Other	0.32%	1.25%	2
No response	80.22%	-	511
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>539</b>

**What is your employment status?**

Answer	% Total	% Answer	Count
Employed	69.20%	69.85%	373
Unemployed	16.14%	16.29%	87
Full time education	1.86%	1.87%	10
Retired	5.94%	5.99%	32
Prefer not to say	5.94%	5.99%	32
No response	0.93%	-	5
<b>Total</b>	<b>100%</b>	<b>100%</b>	<b>576</b>