

Health and Wellbeing Strategy Reporting Template
Goal 4: Quality care centred around the person
Objective 4C: People will feel in control of their care

Goal Sponsor: Acting Interim Accountable Officer Thurrock CCG (Mandy Ansell)

Objective Lead: Catherine Wilson

Health and Wellbeing Strategy Action Plan

OBJECTIVE: 4C. Put people in control of their own care		OBJECTIVE LEAD: Catherine Wilson				
Action	Outcome	Action lead	Link to outcome framework	Delivery Date	Progress Report	Reference to existing strategy or plan
A. Living Well at Home Pilot (Stifford Clays and Stanford Le Hope West)	The pilot provides an opportunity to understand an individual's care requirements and learn about their experience of care. The pilot will inform the potential roll out of the Living Well Programme across Thurrock	Michelle Taylor	Outcome framework indicator 1	Pilot to be launched in December 16	Pilot exercise has now been launched	

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<p>B. Service users engaged to inform the specification for procuring the Advocacy Service programme</p> <p>C. Continue to provide an effective Advocacy Service.</p>	<p>Engaging service users to inform the Advocacy contract and to participate in interviewing potential service providers helps to ensure that the service continues to provide tailored support for members of the community. This approach demonstrates that Thurrock are committed to ensuring individuals are empowered to inform decision making affecting the commissioning of care services</p> <p>The Advocacy Service helps to support members of the community to understand issues that affect their lives where they have substantial difficulty or lack of capacity to make their views and wishes known. This approach empowers individuals to take control of their own care needs by ensuring that their interests remain paramount and are reflected in the support that they receive. Quarterly performance management arrangements are in place.</p>	<p>Kelly Jenkins</p>	<p>Outcome Framework Indicator 1</p> <p>Outcome Framework Indicators 1 & 2</p>	<p>1 July 16 Contract expires 30 June 19.</p>	<p>Achieved. Tendering exercise for advocacy contract informed by three service user workshops developed in partnership with Thurrock Coalition</p> <p>Achieved. New contract awarded, ensuring Thurrock can continue to meet its statutory duty to provide an advocacy service. Contract expiry date is 30 June 2019</p>	

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<p>D. Contract of current provider (EDCP) extended to support the further development of the personal budget programme</p> <p>E. Appointment of project lead for personal budgets programme</p> <p>F. Development of personal budget programme</p>	<p>Personal budgets and direct payments facilitate care needs being addressed and supported by empowering individuals to take decisions on who will provide their support.</p> <p>The personal budget programme will be developed to ensure that members of the community accessing personal budgets are fully supported to understand the commissioning and payment processes.</p> <p>This will help to ensure that service users can access care that is tailored specifically to support their needs, when they require support, while providing more choice about who will provide services and when.</p>	<p>Ian Kennard</p> <p>Catherine Wilson</p> <p>Ian Kennard</p>	<p>Outcome Framework Indicator 2</p>	<p>July 2016</p> <p>October 2017</p>	<p>Contract extended until February 2018</p> <p>Achieved. Project manager now appointed</p> <p>In progress.</p>	
<p>G. Transforming Care for People with Learning Disabilities</p>	<p>The project considers how care may be provided to better support people with learning disabilities.</p>	<p>Catherine Wilson</p>	<p>Outcome Framework Indicator 2</p>	<p>Ongoing. Progress report October 2016</p>		

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H. Continue to ensure Governance Structures enable members of the public to participate in decision making processes and inform the development of programmes and policy	The following governance structures provide members of the public with support to influence Thurrock Council's decision making processes Disability Partnership Board Older People's Parliament Mental Health Forum		Outcome Framework Indicator 1 in part.	Ongoing	Ongoing	

Outcome Framework

Objective	4C: Put people in control of their own care.							
Indicators	2016 Baseline	2017	2018	2019	2020	2021 Target	Data Source	Reporting Timescales
<p>Outcome Framework Indicator 1. % of people who have control over their daily life.</p> <p>This indicator shows the proportion of adult social care service users aged 18+ who feel that they have control over their daily life, and is calculated from data collected in the Adult Social Care Survey.</p> <p>Part of the intention of personalised services is to design and deliver services more closely matching the needs and wishes of the individual, putting them in control of their care and support. This measure is one means of determining whether the desired outcome is being achieved.</p> <p>This is also an indicator on the Adult Social Care Outcomes Framework.</p>	74.2% (2014/15)	76.36%	78.52%	80.68%	82.84%	85%		
<p>Outcome Framework Indicator 2. % of people receiving self-directed support.</p> <p>This indicator shows the proportion of adult social care users aged 18+ who are receiving self-directed support. Self-directed support allows people to choose how their support is provided, and gives them control of their individual budget. This measure supports the drive towards personalisation of care, and is also an indicator on the Adult Social Care Outcomes Framework.</p>	70.3% (2014/15)	76.24%	82.18%	88.12%	94.06%	100%		