

Minutes of the Meeting of the Health and Wellbeing Overview and Scrutiny Committee held on 18 January 2018 at 7.00 pm

Present: Councillors Graham Snell (Chair), Victoria Holloway (Vice-Chair), Gary Collins, Jack Duffin, Clifford Holloway and Joycelyn Redsell

Kim James, Healthwatch Thurrock Representative

Neil Woodbridge, Chief Executive Officer, Thurrock Lifestyle Solutions

Apologies: Ian Evans, Thurrock Coalition Representative

In attendance: Roger Harris, Corporate Director of Adults, Housing and Health
Ian Wake, Director of Public Health
Mandy Ansell, Accountable Officer, Thurrock NHS Clinical Commissioning Group
Jeanette Hucey, Director of Transformation, Thurrock NHS Clinical Commissioning Group
Tom Abell, Chief Transformation Officer, Basildon & Thurrock University Hospitals
Andy Vowles, Programme Director, STP
Jenny Shade, Senior Democratic Services Officer

Before the start of the Meeting, all present were advised that the meeting may be filmed and was being recorded, with the audio recording to be made available on the Council's website.

33. Minutes

The Minutes of the Health and Wellbeing Overview and Scrutiny Committee held on the 16 November 2017 were approved as a correct record.

34. Urgent Items

There were no items of urgent business.

35. Declarations of Interests

No interests were declared.

36. HealthWatch

Kim James stated that HealthWatch had received concerns from advisory groups, the HealthWatch board and organisations within Thurrock on how the Sustainability and Transformation Partnership Consultation was being run and

how it was failing the people of Thurrock. Kim James stated that this was an unfair consultation which had become inaccessible for some groups within Thurrock. That the consultation was hard to access with only an on-line option available and requests made for hard copies, easy read versions and versions printed in different languages were not being made available to residents. That hard copies of the consultation document should have been more readily available for residents to access. Kim James also stated that the lack of reference to Orsett Hospital was disappointing.

Andy Vowles, Programme Director for the Sustainability and Transformation Programme, stated that the consultation had been shared with HealthWatch on the 30 November 2017 and an agreed approach was defined. That the consultation had been launched widely which had explained how documents could be accessed. Andy Vowles stated that a huge number of downloads had already been recorded. Printed copies and easy read versions of the complex consultation were available. That focus and interaction groups could also be set up for residents that would give them the opportunity to comment and participate.

Mandy Ansell, Accountable Officer, Thurrock NHS Clinical Commissioning Group (CCG) confirmed that conversations had taken place with HealthWatch and had agreed that CCG would now print off copies of the consultation. Mandy Ansell drew Members attention to the CCG Insight magazine that included published articles on the STP.

Councillor Redsell stated that a large proportion of Thurrock residents did not have access to the internet and those residents were being excluded and forgotten about. Councillor Snell echoed Councillor Redsell's comments and concerns.

Councillor V Holloway stated that she was appalled that no easy read version of this consultation was available due to the complexity of the report. Those residents with learning disabilities should be given every opportunity to engage and be involved. Councillor V Holloway also stated that Members of the Health and Wellbeing Overview and Scrutiny Committee had previously been given reassurance that Orsett Hospital would not be buried within the STP consultation but yet again hardly any references had been made to Orsett Hospital.

Andy Vowles stated that Essex County Council had advised that an easy read version of the complex report would be difficult to prepare but this had been undertaken and versions were available. That no disregard to any resident had been made and that the remainder of the 14 week consultation period presented an opportunity to learn more from focus groups. Andy Vowles confirmed that Orsett Hospital formed part of the STP and this had been shared with HealthWatch and was included in the five principles for the proposed future hospital services and reassured Members that Orsett Hospital had not been buried within the consultation documentation.

Neil Woodbridge, Thurrock Lifestyle Solutions, stated that reasonable adjustments should be made to the consultation for those with learning disabilities and that HealthWatch and Thurrock Lifestyle Solutions now had the hard task of working with those groups to get them involved and to reassure them that there had been no conspiracy against them.

Councillor Redsell stated that discussion events should have been advertised earlier to enable resident participation.

Councillor Snell stated that there had clearly been some communication issues with the publishing of the consultation and having not been passed through the correct channels. That future consultations should ensure that easy read versions were available.

37. Mid and South Essex Sustainability and Transformation Partnership (STP) (Presentation and Q&A)

Andy Vowles, the Programme Director for the Sustainability and Transformation (STP) Partnership, presented the report to Members that covered a small range of services that formed part of the large STP and stated that the consultation was half way through with more discussion event focus groups being organised. Andy Vowles went through the five principles for the future hospital services which included:

1. The majority of hospital care will remain local.
2. Certain more specialist services which need a hospital stay are concentrated in one place.
3. Access to specialist emergency services, such as stroke care, should be via your local (or nearest) Accident & Emergency.
4. Planned operations should, where possible, be separate from patients who are coming into hospital in an emergency.
5. Some hospital services should be provided closer to residents.

The figure of those that would be affected in emergency were based on currently 960 attendees per day on average across the three Accident & Emergency departments, around 300 patients per day on average are currently admitted to hospital from Accident & Emergency; under the proposals for reorganising some specialist emergency services, an estimate of around 15 people per day would require a transfer from their local Accident & Emergency to a specialist team in another hospital.

The figure of those that would be affected in planned treatment were based on around 3,300 patients per day on average visiting the three hospital for an outpatient appointment, around 380 patients per day on average visiting the three hospitals for a planned operation; under the proposals for separating planned operations from emergency care, it would be estimated around 14 people per day would be referred to a hospital that was not their local hospital for a planned operation.

A summary of the proposed changes at Basildon Hospital was presented to Members and that the following services would remain the same: Accident and Emergency and urgent care, maternity services, intensive care, short stays in hospital, children's care, care for older people, day case treatments and operations, tests, scans and outpatient appointments. The proposed service changes to emergency services could include: specialist stroke unit, improve stroke care and rehabilitation; specialist teams for complex lung problems, complex vascular problems, complex heart problems, more complex orthopaedic trauma surgery and specialist team for complex kidney problems.

The proposed changes that would affect Thurrock population were:

- All outpatients and majority of operations will stay local.
- Transfer of services from Orsett to the four new Integrated Medical Centres.
- Specialist stroke unit proposed in Basildon.
- Specialist teams in Basildon proposed for complex lung, vascular, heart and kidney problems.
- Planned orthopaedic operations proposed in Braintree and Southend.
- Specialist teams in Chelmsford proposed for complex urology, abdominal surgery and gastroenterology.
- Specialist gynaecology including cancer proposed in Southend.

Those views from the consultation on the proposed transfer of services from Orsett into the Integrated Medical Centres would be considered.

Andy Vowles updated Members on the proposed clinical transfer of patients between hospitals to ensure that discussions between clinical teams and patient/families were undertaken and clinical support was available throughout any transfer. That a free bus service between hospitals would be provided.

Andy Vowles finished the presentation by providing Members with an update on the next steps of the consultation with implementation planned for autumn 2018 and onwards. That implementation would not be imminent after this date as this was reliant on successful bids for funding to make infrastructure changes to hospitals.

Tom Abell, Chief Transformation Officer, Basildon & Thurrock University Hospitals, stated that conversations with Orsett Hospital were ongoing looking around the configuration of services into the Integrated Medical Centres and that input from local communities was vital to ensure a good service and the right accessibilities were provided.

That focus would be put on community services and where these services should be located to ensure they were fit for purpose and would work well for residents.

That the process may take up to five to seven years to be implemented to ensure that lessons can be learnt and those changes can be adopted.

Tom Abell reiterated the commitment that the relocation of services from Orsett Hospital would not be made until those services were available in the Integrated Medical Centres.

Councillor Snell thanked Andy Vowles and Tom Abell for the report.

Councillor Redsell stated that the proposed five to seven year implementation plan seemed a long way off and questioned where the Dialysis Unit, currently at Orsett hospital, would be located and who would provide and pay for the proposed bus services. Tom Abell stated that the implementation would be carried out as fast as possible but time would clearly need to be made to undertake the proposed infrastructure to the hospitals. That plans were in place to specifically engage with dialysis users on where services would be best located and arrange suitable dates with HealthWatch. Tom Abell confirmed that allowances had been made for operating the bus services but no decision had been made as to who the supplier would be yet.

Councillor V Holloway pressed Tom Abell on the funding of the transportation proposal following pressures from elderly residents. Tom Abell confirmed that residents should now take part in the consultation stating what transport would be good for them, to get local views on the best configuration and asked Members to encourage their constituents to feedback on this item. That many more services are already provided and would remain local for the frail and elderly.

Councillor Snell stated that it was really important that patient information was kept updated so that relatives and visitors were aware of any ward or hospital transfers. Tom Abell stated that investments to IT infrastructure were being pushed forward to use the TeleTracking system that would be used for patient flow logistics across the three hospitals with implementation into Southend in June 2018. The system would then be rolled out into the other two hospitals. Tom Abell stated that good quality conversations would be undertaken with patients and relatives about what hospital would be best to treat that person.

Councillor Redsell stated that the consultation had not covered residents over the age of 65. Andy Vowles stated that the wider agenda of the STP would cover this to look at right locations that had the right integrated services available. Roger Harris stated that the local authority would play a part in this process and was being addressed with Integrated Medical Centres becoming community hubs with local resources being made available.

Councillor V Holloway thanked Andy Vowles for the report and stated that it was readable for residents. Councillor V Holloway stated that the summary of the STP consultation was vague on certain services such as mental health and social care and where could details of the wider range of care and funding be found. Andy Vowles thanked Councillor V Holloway for her comments and questions and stated that a wider story and information on the STP were available through a range of different documents on the web site. Mandy Ansell, Accountable Officer, Thurrock NHS Clinical Commissioning

Group, stated that the consultation relied on resident's preferences and this would be undertaken by talking to local people. Mandy Ansell referred Members to "For Thurrock, In Thurrock" where the commitment between the NHS, Thurrock Clinical Commissioning Group, Thurrock Council and HealthWatch Thurrock to radically change the way health and social care services are commissioned and provided for within Thurrock.

Councillor V Holloway asked that following consultation with the right groups would a further consultation be required. Tom Abell hoped that no further consultation would be required following the events being organised by the Clinical Commissioning Group which would highlight to residents the timescales involved.

Councillor V Holloway asked whether some services would be relocated outside of Thurrock or would these be moved to the Integrated Medical Centres for Thurrock residents. Tom Abell stated that services would not be relocated outside of Thurrock unless feedback received stated otherwise. Tom Abell stated that getting the balance would be crucial where feedback might identify that residents would prefer all services under one roof rather than having to travel to different locations for different services.

Councillor V Holloway asked would the Capital Receipts for Orsett Hospital once sold be reinvested into Thurrock for Thurrock residents. Tom Abell stated that the selling of Orsett Hospital was some way off but the plan would be to reinvest into Thurrock with the purchase of equipment or other facilities for the Integrated Medical Centres.

Councillor Redsell stated her concerns over parking at Thurrock Hospital. Mandy Ansell stated that this was being addressed as part of the planning application.

Councillor Snell asked whether staff at Orsett hospital would transfer to the Integrated Medical Centres. Tom Abell stated that yes this would be the case apart from two principles areas, the sterile service unit and the medical record office, where this would be a good opportunity to bring services together and work differently.

Roger Harris stated that the Integrated Medical Centres were absolutely fundamental in delivering the STP Project and provided Members with the following updates:

- The Tilbury Integrated Medical Centre was most advanced with a design team being commissioned and that a business case would be taken to Cabinet in late summer/early autumn.
- A site had been identified for the location of the Purfleet Integrated Medical Centre.
- North East London NHS Foundation Trust (NELFT) had purchased the building for Corringham Integrated Medical Centre and a business case will go through the board in the summer.

- The Grays site would be slightly different as some components were already in place.
- That no contracts have been signed as yet with an enormous amount of work still had to be done to make this happen.

Councillor Snell stated that the travel of the STP was going in the right direction and that communication had possibly not been clear enough in the early stages. Councillor Snell stated that the Thurrock Plan was a good one and awaited the consultation responses.

38. Essex, Southend and Thurrock Joint Health Scrutiny Committee on the Sustainability and Transformation Programme for Mid and South Essex

Roger Harris, Director of Adults, Housing and Health, presented the report and stated that following the establishment of a Joint Health and Wellbeing Overview and Scrutiny Committee with Essex and Southend the consultation papers had now been formally issued for consultation. Members were being asked to comment and agree to the draft terms of reference and to appoint four members to represent the Thurrock Health and Wellbeing Overview and Scrutiny Committee. Roger Harris stated that following guidance from the Department of Health on Joint Scrutiny Committees it was clear that local authorities are required to appoint joint committees where a relevant NHS body or health service provider consults with more than one local authority's health scrutiny function. Members were being advised to reserve its right over any potential referrals to the Secretary of State.

Councillor Snell stated that the majority of Members were initially against this Joint Health and Wellbeing Overview and Scrutiny Committee but understood the legal position and regulations for this to proceed. Councillor Snell stated that recommendation 2 should be amended to demand that meetings must be held in the evening to give all Thurrock full time working Members the opportunity to attend. That a formal request be made to the Chair of the Joint Health and Wellbeing Overview and Scrutiny Committee requesting that future timings are held no earlier than 7.00pm to ensure that Thurrock Members are given the opportunity to attend.

Councillor C Holloway requested some clarification on the terms of reference item 2.5. Roger Harris confirmed that individual local authorities, local Clinical Commissioning Group and local HealthWatch would continue to participate in the wider STP in their own right. Councillor Holloway requested clarification on item 6.2 of the terms of reference with regards to powers of the Joint Health and Wellbeing Overview and Scrutiny Committee. Roger Harris confirmed that all powers will fall to the Joint Committee apart from the power of referral to the Secretary of State.

Andy Vowles confirmed that discussions will take place at the informal committee on the 22 January 2018 with regards to the Joint Health and Wellbeing Overview and Scrutiny Committee functions and that comments received from the three Health and Wellbeing Overview and Scrutiny

Committees would be analysed and shared and that any reflections, observations or recommendations made would be put forward.

Councillors Snell, Collins, V Holloway and Redsell agreed that their views previously minuted with regards to Thurrock joining the Joint Health and Wellbeing Overview and Scrutiny Committee had not changed.

Councillor V Holloway asked how the three local authorities weighted with regards to the practicalities of comments. Roger Harris stated that a formal written response would be provided by the Joint Health and Wellbeing Overview and Scrutiny Committee delegation apart from the referral to the Secretary of State which would come from the Thurrock Health and Wellbeing Overview and Scrutiny Committee.

Councillor V Holloway asked whether the STP report would be presented again at Thurrock Health and Wellbeing Overview and Scrutiny committees. Roger Harris stated that this would be a twin track process where Thurrock Members could express further views on the consultation but a formal response would need to be made through the Joint Committee.

Councillor V Holloway agreed with Councillor Snell that a formal letter should be sent to the Chair of the Joint Health and Wellbeing Overview and Scrutiny Committee requesting that future timings be changed.

Councillor Snell reiterated that Members could not attend day time meetings as many Members worked full time. Councillor Snell stated that the proposed formal committee had been scheduled for the 28 February 2018 at 5.00pm in Southend which clashed with the Thurrock's Budget Full Council. Therefore no Thurrock Members would be able to attend and that put a question over the quorum of that meeting.

Councillor Snell asked Democratic Services to work with Southend and Essex to have the formal committee rescheduled and whether video conferencing or conference calling could be used.

The following Members nominated themselves to sit on the Joint Committee:

- Councillor Graham Snell (Chair of HOSC), UKIP
- Councillor Victoria Holloway (Vice-Chair of HOSC), Labour
- Councillor Gary Collins (Member of HOSC), Conservative.

The fourth member, due to political balance in Thurrock would need to be filled by an administration (Conservative) Member – this will be taken back to group for a further nomination.

RESOLVED:

- 1. That the Health and Wellbeing Overview and Scrutiny Committee comment on the proposed terms of reference for the Joint Health**

and Wellbeing Overview and Scrutiny Committee with Essex and Southend.

- 2. That the Health and Wellbeing Overview and Scrutiny Committee agreed to appoint four Members to represent Thurrock Health and Wellbeing Overview and Scrutiny Committee at the Joint Health and Wellbeing Overview and Scrutiny Committee meetings but can only attend meetings that commence from 7.00pm due to work commitments.**
- 3. That the Health and Wellbeing Overview and Scrutiny Committee not delegate its power of referral to the Secretary of State to the joint Health and Wellbeing Overview and Scrutiny Committee.**

39. Work Programme

The Chair asked Members if there were any further items to be added or discussed for the work programme for the 2017-18 municipal year.

Members agreed that the report on Business Case for Tilbury Integrated Medical Centre/Tilbury Accountable Care Partnership be added to the next municipal year work programme.

Members agreed that the report on General Practitioner 5 Year Forward Review be added to the next municipal year work programme.

RESOLVED:

- 1. That the item Business Case for Tilbury Integrated Medical Centre/Tilbury Accountable Care Partnership be added to the 2018/19 work programme.**
- 2. That the item General Practitioner 5 Year Forward Review be added to the 2018/19 work programme.**

The meeting finished at 8.50 pm

Approved as a true and correct record

CHAIR

DATE

Any queries regarding these Minutes, please contact
Democratic Services at Direct.Democracy@thurrock.gov.uk