

**Corporate Overview & Scrutiny Committee
Work Programme
2024/25**

Dates of Meetings: 18th June 2024, 30th July 2024, 17th September 2024, 22nd October 2024, 3rd December 2024, 14th January 2025, 18th February 2025, 18th March 2025

Topic	Lead Officer	Rationale for Inclusion on Work Programme	Requested by Member/Officer
18 June 2024			
Informal meeting scheduled for Member development and work programming			
Work Programme	Democratic Services	Standing Item	Standing Item
30 July 2024			
Developing Thurrock Council's Communication and Engagement Strategy 2024-25: Presentation	Alex Powell	Cabinet Member priority and high importance to residents	Member
Workforce and Culture Task and Finish Group: Verbal Discussion	Dan Fenwick	Member priority and supports Council's recovery goals	Member
Work Programme	Democratic Services	Standing Item	Standing Item
17 September 2024			
Digital and customer experience incorporating customer contact and CRM data management	Dan Fenwick	Policy input into the direction and resident benefits realisation from this programme, which cuts across all council services but also is delivering a new way of	Officers

		working and significant budget savings	
Member Enquiries Process Q&A session	Marta Poczowska	Member priority	Members
Work Programme	Democratic Services	Standing Item	Standing Item
22 October 2024			
People Strategy	Dan Fenwick	Policy input into the Council's strategies towards the development and performance of our workforce and future workforce	Officers
Performance Management Assurance Framework (PMAF)	Alex Powell	Supports Council's recovery goals	Members
Draft of Thurrock Council's Communication and Engagement Strategy	Louise Neilan	Supports Council's recovery goals and high importance to residents.	Members
Work Programme	Democratic Services	Standing Item	Standing Item
3 December 2024			
Draft 2025/26 budget and 5-year MTFS update	Dawn Calvert	Supports council financial recovery goals; high-risk & high public concern	Officers
Work Programme	Democratic Services	Standing Item	Standing Item
14 January 2025			

Leader of the Council and Cabinet Member for Strategic Relationships, Reputation and Influence	Portfolio Holder	Cabinet Member accountability	Members
Work Programme	Democratic Services	Standing Item	Standing Item
18 February 2025			
2025/26 budget sign-off	Dawn Calvert	Supports council financial recovery goals; high-risk & high public concern	Officers
Cabinet Member for Resources	Portfolio Holder	Cabinet Member accountability	Officers
Work Programme	Democratic Services	Standing Item	Standing Item
18 March 2025			
NATIS – future development and opportunities	Dan Fenwick	Scrutiny of proposals for the future development and delivery model for this traded service, which provides fraud investigation services nationally	Officers
Deputy Leader of the Council and Cabinet Member for Change and Improvement	Portfolio Holder	Cabinet Member accountability	Members
Outside Bodies Review	Matthew Boulter	Leader priority	Members
Work Programme	Democratic Services	Standing Item	Standing Item

Clerk: Rhiannon Whiteley

O&S Officers: Lucy Tricker & Claire Dixon

Updated: 22nd August 2024