

**Corporate Overview & Scrutiny Committee  
Work Programme  
2024/25**

Dates of Meetings: 18<sup>th</sup> June 2024, 30<sup>th</sup> July 2024, 17<sup>th</sup> September 2024, 22<sup>nd</sup> October 2024, 3<sup>rd</sup> December 2024, 14<sup>th</sup> January 2025, 18<sup>th</sup> February 2025, 18<sup>th</sup> March 2025

<b>Topic</b>	<b>Lead Officer</b>	<b>Rationale for Inclusion on Work Programme</b>	<b>Requested by Member/Officer</b>
<b>18 June 2024</b>			
<b>Informal meeting scheduled for Member development and work programming</b>			
Work Programme	Democratic Services	Standing Item	Standing Item
<b>30 July 2024</b>			
Developing Thurrock Council's Communication and Engagement Strategy 2024-25: Presentation	Alex Powell	Cabinet Member priority and high importance to residents	Member
Workforce and Culture Task and Finish Group: Verbal Discussion	Alex Powell	Member priority and supports Council's recovery goals	Member
Work Programme	Democratic Services	Standing Item	Standing Item
<b>17 September 2024</b>			
Digital and customer experience incorporating customer contact and CRM data management	Dan Fenwick	Policy input into the direction and resident benefits realisation from this programme, which cuts across all council services but also is delivering a new way of	Officers

		working and significant budget savings	
Work Programme	Democratic Services	Standing Item	Standing Item
<b>22 October 2024</b>			
People Strategy	Dan Fenwick	Policy input into the Council's strategies towards the development and performance of our workforce and future workforce	Officers
Performance Management Assurance Framework (PMAF)	Alex Powell	Supports Council's recovery goals	Members
Work Programme	Democratic Services	Standing Item	Standing Item
<b>3 December 2024</b>			
Draft 2025/26 budget and 5-year MTFS update	Dawn Calvert	Supports council financial recovery goals; high-risk & high public concern	Officers
Work Programme	Democratic Services	Standing Item	Standing Item
<b>14 January 2025</b>			

Leader of the Council and Cabinet Member for Strategic Relationships, Reputation and Influence	Portfolio Holder	Cabinet Member accountability	Members
Work Programme	Democratic Services	Standing Item	Standing Item
<b>18 February 2025</b>			
2025/26 budget sign-off	Dawn Calvert	Supports council financial recovery goals; high-risk & high public concern	Officers
Work Programme	Democratic Services	Standing Item	Standing Item
<b>18 March 2025</b>			
Cabinet Member for Resources	Portfolio Holder	Cabinet Member accountability	Members
NATIS – future development and opportunities	Dan Fenwick	Scrutiny of proposals for the future development and delivery model for this traded service, which provides fraud investigation services nationally	Officers
Deputy Leader of the Council and Cabinet Member for Change and Improvement	Portfolio Holder	Cabinet Member accountability	Members
Work Programme	Democratic Services	Standing Item	Standing Item

Clerk: Rhiannon Whiteley

O&S Officers: Lucy Tricker & Claire Dixon

Updated: 22<sup>nd</sup> July 2024