

Contributor	Fee Type	Comments	Officer Response
Jslittle	Taxi	Would be interested to see the analysis completed regarding the impact on local businesses the increase in fees will have. On taxi fees in particular how are these fees applied to large private hire businesses such as Uber?	The fees charges are based on a cost recovery basis and there has been no increase since 2015. Uber are licensed by TFL and are not subject to these fees and charges.
DSL_666	Taxi	There is no documented reason given for the hike in fees across the board. Given the current cost of living crisis pushing higher costs on to cab drivers will force them in turn to raise their prices further or stop working, it seems in the current climate the council could be doing a lot more to support local businesses and there staff and not penalising them to fill the hole in its own finances.	The fees charges are based on a cost recovery basis and there has been no increase since 2015.
Amanda and Car Ruston	Taxi	My renewal is going from £59 to £90 Just over a 50% increase I would like someone to advise how they can Justify this ! When my charges have only gone up 7% in the last five years! (This comes at the time that we are told that Thurrock council are over £5million in debt and services are slashed)	The fees charges are based on a cost recovery basis and there has been no increase since 2015.
Lewis Seales	Taxi	I think an increase in taxi fees for drivers is an absolute disgrace!! Thurrock council have let Uber completely rape our work to a point that most drivers are now leaving Thurrock taxi driving and actually start working for Uber themselves because Thurrock council have dropped the ball on banning Uber from our Borough! Certain councils in the uk have banned Uber from their borough I can't see why Thurrock council haven't followed suit ! That's the reason there aren't many new drivers coming through licensing anymore. I've been a licensed taxi in Thurrock for 29 years and sadly this could possibly be my last as apart from school contracts there isn't much work left ! Most drivers that I still talk to on walkers money is so bad that some of them actually have to now apply for working tax credits to top up there wages because Uber are so present in Thurrock that they now take most of the work . I will be taking this price increase if it happens to my local councillor	The fees charges are based on a cost recovery basis and there has been no increase since 2015. The impact of other Private Hire Companies such as Uber is not under the control of the Licensing Authority.
Robin	Taxi	Thank you for the updated price list for next year. Lets be honest Thurrock council have to claw back the money they have lost so no matter what anyone says in the trade the fees will go up. Thurrock taxi and private hire drivers are getting harder by the week to keep mainly due to no night time economy the Thurrock no longer has. Drivers and companies are just not earning what they could which is driving people away from the trade and rightly so. Only 5 years ago we would employ 15 to 20 drivers of a weekend night, now we shut from 22.00 till 06.00.	The fees charges are based on a cost recovery basis and there has been no increase since 2015. There is a decrease in the number of licensed drivers locally and nationally.
Shafudin Sediqi	Taxi	I wish to say due to increase of inflation, the very high fuel prices, extortion energy bills, very expensive cost of living and etc. We cannot afford the new fees proposals for Badges as well as the taxi plates. It will greatly impact on us. could you kindly accept our comments and not increase the fees.	
Colin Stewart	Taxi	I don't agree with any increases at the moment due to the current climate of work especially fuel prices being very unstable	
Tony Milne	Taxi	I am writing to you with regards too the proposed increases in licence fees which would affect myself and the other concerned taxi drivers. Firstly I would appreciate an explanation as to why some items are going up a different rates. Hackney carriage saloon... up 20%. Hackney carriage wheelchair...up 26%. Hackney drivers license... 1 year up 33%. And 3 year license up 7.5%. I would have thought that local authorities would want to be encouraging wheelchair accessible taxis. because as it is we also have to pay extra for Thurrock compliance tests. That aside I really do not believe in times such as these with so many rising cost like Fuel, Heating, Food etc that we should be suffering average increases of 20%. I would like to point out that the RMT Union are holding out for a 7% pay rise and striking as they have not been offered close to it. Whilst we can appreciate that the council have issues with financial difficulties perhaps, to make our industry pay heavily for this seems unfair as our business is struggling more then most.	The fees charges are based on a cost recovery basis and there has been no increase since 2015. The individual fees are based on the cost of the service provision for that type of licence and reflects the number of licences issued. The lower increase for a longer licence reflects the reduced amount of work associated with issuing a licence, compared to annually issuing a licence over the same period.
Bilal Amiri	Taxi	I wish to say due to increase of inflation, the very high fuel prices, extortion energy bills, very expensive cost of living and etc. We cannot afford the new fees proposals for Badges as well as the taxi plates. It will greatly impact on us. could you kindly accept our comments and not increase the fees.	
Shafi Said	Taxi	I wish to say due to increase of inflation, the very high fuel prices, extortion energy bills, very expensive cost of living and etc. We cannot afford the new fees proposals for Badges as well as the taxi plates. It will greatly impact on us. could you kindly accept our comments and not increase the fees.	
Steve Cook	Taxi	Very disappointed to receive this email about the proposed increase. My Business as well as others are still trying to rebuild after the Pandemic, Diesel price increases have also had a negative effect on our margins. I do contracted school work on 4 yearly contracts, the daily price remains the same for the duration of these contracts, so to absorb these license increases mid contract will be very difficult. I ask the Council to seriously look at this as more costs to my business will prove very difficult to absorb.	
Hamid Hassani	Taxi	I wish to say due to increase of inflation, the very high fuel prices, extortion energy bills, very expensive cost of living and etc. We cannot afford the new fees proposals for Badges as well as the taxi plates. It will greatly impact on us. could you kindly accept our comments and not increase the fees.	
Peter Bonner	Street Trading	Thanks for your email . But it's not been a busy year . Due to everything going up . And Thurrock is only one off places where we still do a £1 cone due to the fact not a lot off money in area. If you have to put up fee then it's got to go up. But we still have a un licensed vans working in the area which we pointed out to you on a number of times no one has stopped them from working. Yet again I must point this out .. I have informed ur department many time but nothing has happened. I await a call or a reply to this matter	The fees charges are based on a cost recovery basis and there has been no increase since 2015.
Trop Shop	Animal	This fee has increased quite significantly in the past few years and numerous complaints were lodged	The fees charges are based on a cost recovery basis and there has been no increase since 2015.
Ethical Breeder	Animal	I'm a small home breeder and one of the very few home breeders in Thurrock to have a licence. I try to do everything right in regards to the law, providing high standards of customer satisfaction and the highest welfare standards for my dogs. This is my full time job and my yearly expenses for last year left me with very little profit. Stud fees, food, vet bills, medicines, bedding and heating has all risen. The price customers are willing to pay for our puppies however has declined to lower than pre covid prices for some breeds. There has been much publicised about the recent financial troubles in Thurrock Council regards to alleged irresponsible spending, overpaid salaries and careless investments overseas. I feel it unfair to be asking us small sole traders to pay more when we are already struggling. If Thurrock Council must raise the cost of our licence I would really like to see more action taken in getting more of the local regular breeders licensed just as we are. Quite honestly I feel it's a case of been penalised for doing what is right and as for the rest...turn a blind eye	The fees charges are based on a cost recovery basis and there has been no increase since 2015.